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Corporate technology solutions for business optimization

InfoSERVER provides complete technology solutions, as well as infrastructure services, mobility solutions, training, licensing and software development, combining information technology with business optimization for every client.

The company has its head offices in the city of Osasco, with branches in the cities of Sao Paulo and Curitiba, in addition to a software development facility located in Alphaville. It is qualified by the Q&C – Quality and Competitiveness Program and it is also a certified CMM level 2 company, a program that emphasizes the development area. In order to offer specialized courses and prepare professionals in ITIL (Information Technology Infrastructure Library) best practices, the company relies on the work of qualified professionals and experts on the subject, as well as on Microsoft certified training courses (Microsoft Certified Partner Learning Solution).

InfoSERVER was established in the Brazilian market in 1995, initially providing training-related services. The company has subsequently expanded its activities to the infrastructure sector, as well as to the development and licensing areas. All the know-how acquired throughout these years has enabled the creation of the product division, which now provides mobility and security solutions.

InfoSERVER has established partnerships with world leaders such as Microsoft, Citrix, IBM, Motorola and Innovative Cards, and has remained primarily focused on its clients' technology qualification and guidance. Such an alignment with the best players in the market makes it possible to offer increasingly effective solutions and results.





Segmented skills for service excellence

Since InfoSERVER operates in line with the market trends, it is able to strengthen its performance and delivery of services based on the strategic definition of skills, which, in turn, are aimed at efficiently and effectively satisfying the needs of companies representing the most varied business sectors.

Mobility and Security Solutions

InfoSERVER is an expert in this area. It provides innovative and absolutely reliable products for clients that look for effective and high-quality services. These are some of the available solutions, which are constantly updated:



OTPCenter • It is a Tokens generator system that complies with all guidelines in the OATH standard. Its functionalities include management of several authentication devices (Celular Token, USB Token, Display Card, etc), administering, validating and distributing temporary passwords SMS.



InfoTOKEN • It is a revolutionary solution that brings to the market the strong password necessary for the user to validate his/her electronic transactions and operations. It is compatible with any cell phone with both CDMA (Code Division Multiple Access) and GSM (Global System for Mobile Communications) 100% digital technologies, which provide the user with absolute security, based on the OATH (Open Authentication) standard.



MOBPay • It is the InfoSERVER solution that offers a new and flexible payment channel to the user. This tool ensures heightened security and confidentiality of clients' data (information related to credit card or current account) in transactions, through voice devices and mobile-telephone systems.



MOBCash • It is an innovative system designed to work as an extension of your bank, enabling users to do their banking transactions anytime, anywhere. The system is accessed through mobile devices, and it conducts business processes from and to bank's physical facilities, reducing operating costs and boosting sales through simultaneous operations, as well as increasing customer satisfaction levels and the quality of customer service.



MOBBank • This solution enables the account holder to carry out operations such as account balance checks and payment of bills and public utilities through the cell phone. With the MOBBank solution, the user can have the bank branch office in the palm of his/her hand, with quick and easy access to products and promotions offered by the bank.



MOBSec • The MOBSec solution is suitable for insurance brokers' sales force and private welfare. It simulates prices of policies and private welfare plans in the cell phone.



MOBFin • Developed to attend the financial institutions, it allows the mobile transmission information and improve the financial agent work, where he can create a new contract easily, reducing information errors occurred and operational costs.

Development

Our goal is to add value to the clients' business, providing high-quality solutions and added value, are some of the InfoSERVER's Development advantages.

In order to achieve this goal, we rely on a qualified team consisting of people recognized by the most important suppliers and certifying institutions.

In our relentless pursue of a continuing improvement of processes, we have developed projects and products based on the best practices related to:

- Software measurement using the function point analysis (FPA);
- Designation and management of requirements in order to ensure the fulfillment of clients' needs;
- Design of the solution architecture ensuring the standardization, performance and availability of the end product;
- Testing process based on the Testing Mature Model (TMM), which establishes a method used to conduct software testing activities, incorporating a set of phases, stages and activities;
- Follow-up and monitoring of projects according to PMBoK (Project Management Body of Knowledge) practices related to management of PMI certified professionals;
- Use of supporting tools allowing for visualization focused on projects and resources (EPM – Enterprise Project Management);
- Use of methodology in software development in accordance with the Capability Maturity Model (CMM 2) recognized by the Software Engineering Institute (SEI).



Licensing

Partnerships established with major suppliers in the national and international markets allow the company to engage into flexible negotiations with the best cost-benefit relation. The benefits derived from THESE partnerships include the Microsoft licensing software administration and Citrix agreements. Through consulting services, our objective is to arrive at solutions that make it easier to prepare budget forecasts related to investments, enabling the planning of use license, as well as always ensuring the best licensing alternative. The Software Asset Management was developed with the purpose of providing the following advantages to clients:

- Analysis of accounting and tax scenarios
- Analysis of the volume licensing model
- Cost reduction in the acquisition of assets
- Effective and competent management
- Competitive diferencial



Training

With the purpose of qualifying Information Technology (IT) professionals, InfoSERVER provides Technical Training Centers in Osasco and Sao Paulo, with very pleasant facilities, modern infrastructure and state-of-the-art equipment. These centers offer practical courses that bridge theory with field experience, adding real value to professionals' careers.

InfoSERVER is certified as a CPLS (Microsoft Certified Partner Learning Solution), and its training courses are delivered by MCT (Microsoft Certified Trainer) certified instructors in areas such as development, technical support, security, data management, internet, portals, content and network management. Moreover, InfoSERVER also has technical capabilities to provide specific training courses in compliance with global standards. The company offers, among others, the modules known as ITIL Fundamentals, Practitioners and Service Manager (Master) in ITIL (Information Technology Infrastructure Library). It also has an approved center arranged to offer the certification exams.

Infrastructure

Our specialized professionals seek to increase the productivity of technology processes applied by the client in order to boost the results in business to improve profitability, intensify competitiveness and minimize risks. The best practices adopted in the market, such as ITIL v3 and project management based on the Project Management Institute (PMI) methodology, are all followed by InfoSERVER.

The company's primary focus in the infrastructure field includes Corporate Governance, Remote Access, Security, Environment Tracking, optimized Migration of Operating Systems, on-line data Protection and Identity Management.



Partnerships / Certifications

InfoSERVER trust that the integration with companies that hold proprietary and supplementary technologies increases its ability to completely fulfill its clients' needs. Therefore, it interacts with companies which credibility is recognized in the Brazilian and international markets, focusing on the expansion of the scope of its services and solutions.



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